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(Pages : 2)

Reg. No.....

Name.....

B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2016

Sixth Semester

Core Course—INDUSTRIAL RELATIONS

(Common for B.B.A. and BBM)

[2013 Admissions]

Time : Three Hours

Maximum : 80 Marks

Part A

*Answer all questions.
Each question carries 1 mark.*

Define :

- | | |
|----------------------|------------------------|
| 1. Employee's Union. | 2. Workers welfare. |
| 3. Labour. | 4. Registered Union. |
| 5. Negotiation. | 6. Working conditions. |
| 7. Industry. | 8. Lock out. |
| 9. Absenteeism. | 10. Morale. |

(10 × 1 = 10)

Part B

*Answer any eight questions.
Each question carries 2 marks.*

11. What do you mean by industrial disputes ?
12. What is Gandhian approach to IR ?
13. What are employee grievances ?
14. What is fixation of wage ?
15. What is retrenchment ?
16. What is the role of government in IR ?
17. What is meant by workers participation in management ?
18. What is organisational climate ?
19. What are employee assistance programs ?
20. What are the criteria for forming a Trade Union ?
21. What are fraternal functions of Trade Unions ?
22. What is social assistance ?

(8 × 2 = 16)

Turn over

Part C

*Answer any six questions.
Each question carries 4 marks.*

23. Explain the objectives of IR.
24. Discuss the role of management in employee welfare.
25. Explain the pre-requisites for the success of workers' participation in management.
26. Discuss the characteristics of collective bargaining.
27. Explain how globalisation influence IR.
28. Bring out the major workers' unions in India. What are their functions ?
29. Explain the causes for poor industrial relations.
30. What are the functions of All India Organisation of Employees' ?
31. Explain types of activities in collective bargaining.

(6 × 4 = 24)

Part D

*Answer any two questions.
Each question carries 15 marks.*

32. Explain the employee welfare schemes.
33. Discuss the principles of collective bargaining.
34. Describe the significance of IR.
35. Explain the forms of workers' participation in Management in India.

(2 × 15 = 30)