

**B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, APRIL 2013****Sixth Semester****Core Course : INDUSTRIAL RELATIONS**

(Common for B.B.A. and B.B.M.)

Time : Three Hours

Maximum Weight: 25

**Part A***Answer all questions.**Each bunch carries a weight of 1.*

- I. 1 The three actors of IR system are the employees, the employers and \_\_\_\_\_.  
2 The Act which was enacted during 1929 by Government of India to enhance the early settlement of Industrial disputes is \_\_\_\_\_.  
3 Indian National Trade Union Congress is the trade union arm of the \_\_\_\_\_ party.  
4 All clerical staff are termed as \_\_\_\_\_ collar workers.
- II. 5 The qualified union should have \_\_\_\_\_ % of the employees in an industry enrolled as members.  
6 In India, the minimum number of members to form and register a trade union is \_\_\_\_\_.  
7 Employees' organisations liaise with the \_\_\_\_\_ government directly and initiate activities that are representative and legislative in nature for their members.  
8 In the process of collective bargaining, the negotiations are between employees and \_\_\_\_\_.
- III. 9 The last stage of collective bargaining is \_\_\_\_\_.  
10 Bipartite agreements are the type of collective bargaining contract which are totally voluntary for purpose of \_\_\_\_\_.  
11 The information regarding production figures, the balance-sheet of the company, economic conditions etc. are shared in \_\_\_\_\_ type of WPM.  
12 Workers education scheme was taken up after Independence by Government of India and a semi-autonomous body known as \_\_\_\_\_ was constituted to administer it.
- IV. 13 One of the important objectives of workers' education in most developing countries is the development of \_\_\_\_\_.  
14 Attitudinal structuring implies an orientation to the concept of \_\_\_\_\_ as an outgoing relationship.  
15 A trade union is recognised by \_\_\_\_\_.  
16 \_\_\_\_\_ unions are open to members of a certain trade/skill.

(4 × 1 = 4)

**Turn over**

**Part B**

*Answer any five questions.  
Each question carries a weight of 1.*

Write notes on :

- 17 CITU.
- 18 Recognition of trade union.
- 19 Employees' organisation.
- 20 Multiplicity of unions.
- 21 ILO.
- 22 EFI.
- 23 JMC.
- 24 Collective bargaining at the National level.

(5 × 1 = 5)

**Part C**

*Answer any four questions.  
Each question carries a weight of 2.*

- 25 Explain worker's education scheme in India.
- 26 Describe the functions of JMC.
- 27 Explain the prerequisites for collective bargaining.
- 28 Bring out the objective and functioning of EFI.
- 29 What are the problems faced by Trade Union in India.
- 30 Explain IR in the post-independence period.

(4 × 2 = 8)

**Part D**

*Answer any two questions.  
Each question carries a weight of 4.*

- 31 Explain the process of collective bargaining.
- 32 Explain the structure and objectives of major Trade Unions in India.
- 33 Describe the WPM in India.

(2 × 4 = 8)