

**E 1866**

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Reg. No.....

Name.....

**B.B.A. DEGREE (C.B.C.S.S.) EXAMINATION, OCTOBER 2015**

**Fifth Semester**

Core Course—ORGANISATIONAL BEHAVIOUR

(2013 Admissions)

Time : Three Hours

Maximum : 80 Marks

**Part A**

*Answer all questions.*

*Each question carries 1 mark.*

1. Define personality.
2. Define motivation.
3. What is power ?
4. Define leadership.
5. Define job satisfaction.
6. What is Transformational leadership ?
7. What is introversion ?
8. Define Job Simplification.
9. What do you mean by ego ?
10. What is self actualisation need ?

(10 × 1 = 10)

**Part B**

*Answer any eight questions.*

*Each question carries 2 marks.*

11. What is OB ?
12. Explain the concept Machiavellianism.
13. What is locus of control ?
14. What is Theory Y ?
15. What are the elements of organisation behaviour ?
16. Give the difference between leader and manager.
17. Who is a democratic leader ?

**Turn over**

18. What is Mentoring ?
19. What is paternalistic leadership ?
20. What is job rotation ?
21. What is job design ?
22. What do you mean by quality of work life ?

(8 × 2 = 16)

### Part C

*Answer any six questions.  
Each question carries 4 marks.*

23. Explain briefly the features of Modern OB.
24. What are contributing disciplines to OB ?
25. Describe Type A and Type B behaviour patterns.
26. Explain the role of personality in the study of organisational behaviour.
27. Explain Herzberg's two factor theory.
28. Examine the Freudian stages of personality development.
29. What is counselling ? Explain the types of counselling.
30. Discuss the path goal theory of leadership.
31. How does job enrichment differ from job enlargement ? State the situations under which each of these is effective.

(6 × 4 = 24)

### Part D

*Answer any two questions.  
Each question carries 15 marks.*

32. Discuss the nature, scope and importance of OB.
33. Briefly explain the various theories of personality.
34. Discuss various financial and non-financial motivators.
35. Explain the determinants of job satisfaction of an individual. What is the influence of job satisfaction on employee turnover and absenteeism ?

(2 × 15 = 30)