

E 6378

(Pages : 2)

Reg. No.....

Name.....

B.B.A. DEGREE (C.B.C.S.S.) EXAMINATION, OCTOBER 2013

Fifth Semester

Core Course—ORGANISATION BEHAVIOUR

Time : Three Hours

Maximum Weight : 25

Part A

Answer all questions.

Each bunch of four questions carries a weight of 1.

- I. 1 A leader who gives complete freedom to his subordinates for taking decision is known as _____.
- 2 In a managerial grid, when a manager has low concern for people but high concern for work, it is called _____.
- 3 A leader who inspires his followers to transcend their abilities and do what seems impossible is termed as _____.
- 4 According to Fiedler's leadership model, when the situations are moderate, _____ type of leader is successful.
- II. 5 Motivation is an element of _____ function.
- 6 Theory _____ of Mc Gregor states that workers exercise self control and self direction.
- 7 "Working condition" is _____ factor according to Herzberg's theory.
- 8 _____ theory of motivation is a social comparison theory, which emphasizes that people always Judge themselves on the basis of comparison with others.
- III. 9 _____ refers to the sum total, aggregate or constellation of properties or qualities.
- 10 _____ is a process by which an individual infant acquires, from the enormously wide range of behavioural potentialities that are open to him at birth, those behaviour patterns that are customary and acceptable according to the standards of his family and social groups.
- 11 The Hawthorne experiments led the emergence of _____ school of management thought.
- 12 Heredity and Brain are the _____ factors determining personality formation.
- IV. 13 _____ is described as the movement of employees from job to job.
- 14 The horizontal expansion of jobs is termed as _____.
- 15 The concept of job enrichment has been derived from _____ theory of motivation.
- 16 Maslow's _____ need comes under Herzberg's motivating factors.

(4 × 1 = 4)

Turn over

Part B

*Answer any five questions.
Each question carries a weight of 1.*

Write notes on :

- 17 Locus of control.
- 18 Theory X.
- 19 Counselling.
- 20 Super Ego.
- 21 Characteristics of leadership.
- 22 Job Enrichment.
- 23 Limitations of OB.
- 24 Autocratic leadership.

(5 × 1 = 5)

Part C

*Answer any four questions.
Each question carries a weight of 2.*

- 25 Discuss the trait theory of personality.
- 26 State the merits and criticisms of Maslow's motivation theory.
- 27 Discuss the different types of counselling.
- 28 How does job enrichment differ from job enlargement ? Discuss the situations under which each of these is effective.
- 29 Explain Herzberg's two factor theory.
- 30 Discuss the qualities of a successful leader.

(4 × 2 = 8)

Part D

*Answer any two questions.
Each question carries a weight of 4.*

- 31 What is job satisfaction ? Discuss the factors which affect job satisfaction.
- 32 Discuss various financial and non-financial motivators.
- 33 Discuss the important contingency theories of leadership.

(2 × 4 = 8)