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Reg. No.....

Name.....

B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2018

Sixth Semester

Core Course—INDUSTRIAL RELATIONS

(Common for B.B.A. and B.B.M.)

[2013 Admission onwards]

Time : Three Hours

Maximum Marks : 80

Part A

Answer all questions.

Each question carries 1 mark.

Define :

1. Industrial society.
2. Collective bargaining.
3. Labour court.
4. Employer-employee relationship.
5. Constitutional rights.
6. Liberalisation.
7. Human Resource.
8. Industrial conflict.
9. Adjudication.
10. Green industries.

(10 × 1 = 10)

Part B

Answer any eight questions.

Each question carries 2 marks.

Write notes on :

11. Role of state in IR.
12. Inter-union rivalry.
13. Minimum wages.

Turn over

14. Registered trade union.
15. Labour welfare.
16. Negotiation.
17. Industrial sickness.
18. Organisation culture.
19. Employment conditions.
20. Suggestion schemes.
21. Joint Management councils.
22. Social security.

(8 × 2 = 16)

Part C

Answer any six questions.

Each question carries 4 marks.

23. Discuss the objectives of Industrial Relations.
24. Explain how collective bargaining is important to management.
25. Discuss the levels of workers participation in management.
26. Bring out the benefits of workers welfare.
27. Explain the reasons for poor industrial relations in India.
28. Discuss how workers education leads to their empowerment.
29. Bring out the primary objectives of employers organisation.
30. Describe the parties to industrial relations.
31. How can a sound IR be developed in industries ? Explain.

(6 × 4 = 24)

Part D

Answer any two questions.

Each question carries 15 marks.

32. Explain the activities in collective bargaining process.
33. Discuss the rights and liabilities of registered trade unions.
34. Explain the types of workers participation in management.
35. Discuss the role of trade unions in developing international industrial relation.

(2 × 15 = 30)