

B.B.A DEGREE (C.B.C.S.S.) EXAMINATION, OCTOBER 2014**Fifth Semester****Core Course – ORGANISATIONAL BEHAVIOUR**

Time : Three Hours

Maximum Weight : 25

Part A (Objective Type)*Answer all questions from this part.**Each bunch of four questions carries weight of 1.*

- I. 1. Leaders who guide their followers in the direction of established goals by clarifying role and task requirements are known as _____ leaders.
2. When jobs are broadened in scope and complexity so that the person's overall area of job responsibility increases, it is a case of _____.
3. In a managerial grid, when a manager has high concern for people and high concern for work, it is called _____.
4. Theory Z was developed by _____.
- II. 5. According to Maslow, _____ need of human beings is at the lowest.
6. Employee with internal locus of control will be more satisfied with _____ leader.
7. A collection of duties, tasks and responsibilities assigned to a single individual is termed as _____.
8. A personality characteristic indicating one's willingness to do whatever it takes to get one's own way is known as _____.
- III. 9. In Vroom's Expectancy Theory, Expectancy indicates _____.
10. The personality theory that emphasis the unconscious determinants of behaviour is known as _____.
11. The scale of least preferred co-worker is given by _____ leadership theory.
12. _____ refers to a positive or pleasurable emotional state resulting from the appraisal of one's job or job experiences.
- IV. 13. 'Responsibility' is a _____ factor according to Herzberg's theory.
14. The process of studying and collecting information relating to a specific job is known as _____.
15. OB is concerned with study of _____.
16. _____ theory is also known as life-cycle theory of leadership.

(4 × 1 = 4)

Turn over

Part B

Answer any five questions.

Each question carries a weight of 1.

Write notes on :

17. Type A and Type B personalities.
18. Theory Y.
19. Job Enrichment.
20. Counselling.
21. Job Rotation.
22. Quality of Work Life.
23. Job Design.
24. Difference between Leader and Manager.

(5 × 1 = 5)

Part C

Answer any four questions.

Each question carries a weight of 2.

25. Discuss the features of Organisation Behaviour.
26. Discuss the trait theory of personality.
27. Write a note on equity theory of motivation.
28. What are the factors which affect job satisfaction?
29. Write a note on Path-Goal Theory.
30. Write briefly about the following :
 - (a) Positive and Negative Motivation.
 - (b) Extrinsic and Intrinsic Motivation.

(4 × 2 = 8)

Part D

Answer any two questions.

Each question carries a weight of 4.

31. What is leadership style? Discuss the various leadership styles.
32. What is Personality? Discuss the determinants of personality.
33. Explain Herzberg's Two Factor Theory and differentiate it from Maslow's Theory of Need Hierarchy.

(2 × 4 = 8)