

21001667



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Reg. No.....

Name.....

M.Com. DEGREE (C.S.S.) EXAMINATION, MARCH 2022

First Semester

Faculty of Commerce

PM 01 C02—PRINCIPLES OF MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

(2012—2018 Admissions—Supplementary/Mercy Chance)

Time : Three Hours

Maximum Weight : 30

Section A

Answer any five questions.

Each question carries a weight of 1.

1. What do you mean by organizational development ?
2. Define Management.
3. What is Transactional Analysis ?
4. What is BPR ?
5. Describe project organisation.
6. What is group dynamics ?
7. What is MBO ?
8. Define Conflict.

(5 × 1 = 5)

Section B

Answer any five questions.

Each question carries a weight of 2.

9. Explain the concepts of six sigma and bench marking.
10. Define Conflict. What are the sources of conflict ?
11. What do you understand by CSR ? Explain its significance.
12. Why study Organizational Behaviour ?

Turn over





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13. "People sometimes resist to change for the sake of resistance." Comment.
14. What do you understand by 'Management by Objective'? What are the steps involved in it?
15. What is organizational change?
16. What is delegation of authority.

(5 × 2 = 10)

Section C

*Answer any three questions.
Each question carries a weight of 5.*

17. Explain the contributions of various disciplines of OB?
18. What are the different theories of group formation?
19. Explain the different schools of management thought.
20. Discuss the nature of group dynamics which prevail in informal organization and its impact on the effectiveness of the organization as a whole.
21. Why does inter group conflict arise? What are its consequences? How do you prevent such conflict?
22. Explain in detail about the functions of management.

(3 × 5 = 15)

