

QP CODE: 24045566



Reg No : .....

Name : .....

**M.Com DEGREE (CSS) EXAMINATION, DECEMBER 2024**

**First Semester**

**CORE - CM010102 - ORGANISATIONAL BEHAVIOUR**

M.COM FINANCE AND TAXATION (SF), M.COM FINANCE AND TAXATION, M.COM MARKETING  
AND INTERNATIONAL BUSINESS (SF), M.COM MANAGEMENT AND INFORMATION  
TECHNOLOGY (SF)

2019 ADMISSION ONWARDS

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Time: 3 Hours

Weightage: 30

**Part A (Short Answer Questions)**

*Answer any **eight** questions.*

*Weight 1 each.*

1. Explain how Hawthorne experiment contributed to the development of O.B.
2. Write a note on 'Organisation Man'
3. "Personality is an organised whole, without which an individual has no meaning". Comment.
4. Explain the concept and nature of learning.
5. Mention any two criticisms of Herzberg's Two Factor Theory.
6. Write a short note on ego states in TA.
7. Explain the term virtual team.
8. Explain transformational leadership.
9. What is planned change?
10. Define process consultation.

(8×1=8 weightage)

**Part B (Short Essay/Problems)**

*Answer any **six** questions.*

*Weight 2 each.*

11. "Motivation is a product of values one seeks and one's estimation of the probability that a certain action will lead to those values". Discuss the motivation theory to which the above ideas apply.
12. Explain the different types of norms.





13. Discuss the components of group structure.
14. Describe the different tactics used to gain power.
15. How can you explain the process of change?
16. What are the features of organisational development?
17. List out the sources of stress.
18. Explain the need and importance of organizational culture.

(6×2=12 weightage)

### **Part C (Essay Type Questions)**

*Answer any **two** questions.*

*Weight **5** each.*

19. Discuss the general conclusions you draw from the models of organisational behaviour.
20. Explain how the internal and external factors of perceiver affect the process of perception.
21. Describe the principal leadership styles usually adopted in management of business.
22. Describe the important stages in organizational conflict.

(2×5=10 weightage)

