

SECTION II**[TO BE ATTACHED TO THE MAIN ANSWER-BOOK]****M.COM DEGREE (CSS) PRIVATE EXAMINATION, NOVEMBER 2022**

CAFAC833

DO NOT WRITE YOUR REGISTER NUMBER OR NAME ANYWHERE IN**SECTION II OF THE QUESTION PAPER****CM010102MCQ - ORGANISATIONAL BEHAVIOUR**

Answer **all** questions.

All questions carry equal weight

Put a tick mark [✓] against the correct answer

1. Scope of Organizational Behaviour does not include _____
(a) Leadership (b) Job Design
(c) Technology (d) None of these
2. Organizational behaviour focuses at 3 Levels-
(a) Society, Organisation, Nation (b) Employee, Employer, Management
(c) Individual, Groups, Organisation. (d) None of these
3. Which of the following represents the correct sequencing of historical developments of Organisational Behaviour?
(a) Industrial revolution—>Scientific management—>Human relations movement—> OB
(b) Industrial revolution —> Human relations movement —> Scientific management —> OB
(c) Scientific management —> Human relations movement —> Industrial revolution —> OB
(d) None of these
4. Contribution/s of human relations movement is/are
(a) Labour Movement (b) Hawthorne Studies
(c) Both A and B (d) None of these
5. _____ is a Study of Group Behaviour
(a) Anthropology (b) Psychology
(c) Sociology (d) None of these

6. Porter Lawler Model is an extension of
- (a) Maslow's theory (b) Mc Clelland's theory
- (c) Vroom's theory (d) None of these
7. Basis of "Collegial Model of OB is
- (a) Power (b) Leadership
- (c) Partnership (d) None of these
8. _____ indicates the level of uncertainty that people can tolerate to work efficiently without experiencing undue stress
- (a) Workaholism (b) Authoritarianism
- (c) Tolerance for ambiguity (d) None of these
9. Which of the following is/are the key features of organization
- (a) Social invention (b) Group efforts
- (c) Both A and B (d) None of these
10. Mr. Manoj, Manager ABC Company found that skills of workers and machinery used by them as compared to the competitors in the market are obsolete within a year, which type of challenge ABC Company is facing?
- (a) High Quality and Low Quality (b) Globalization and Culture
- (c) Rapid Pace of Change (d) None of these
11. In Two Factor theory, "Salary" coming under _____
- (a) Satisfiers (b) Maintenance factors
- (c) Both of these (d) None of these
12. Which of the following is / are method of managing stress
- (a) Job relocation (b) Career counselling
- (c) Both A and B (d) None of these
13. Which one is not a Process Based Theory of motivation?
- (a) Porter Lawler theory (b) Mc Clelland's theory
- (c) Stacy Adams theory (d) None of these
14. Your boss never gives you the benefit of the doubt. When you were late back from lunch, he assumed that you had simply taken too much time. He never considered that the elevators were out and you had to walk up 10 flights of stairs. Your boss is guilty of _____.

- (a) Self-serving bias (b) Selective perception
- (c) Fundamental attribution error (d) None of these
15. Today's managers understand that the success of any effort at improving quality and productivity must include.
- (a) process reengineering (b) quality management programs
- (c) employees (d) None of these
16. Which of the following is / are included as structure of human mind
- (a) Id (b) Super ego
- (c) All the above (d) None of these
17. According to Robert Katz, when managers have the mental ability to analyze and diagnose complex situations, they possess _____ skills
- (a) Technical (b) Leadership
- (c) Conceptual (d) None of these
18. ERG theory of motivation was proposed by
- (a) Mc Gregor (b) F. Herzberg
- (c) Alderfer (d) None of these
19. _____ represent noblest thoughts, ideals etc.
- (a) Ego (b) Super ego
- (c) Negative ego (d) None of these
20. I will never do business with them again is _____ components of attitude.
- (a) Affective component (b) Cognitive component
- (c) Intentional component (d) None of these

No. of MCQ's Attempted :

Weight Scored :

(To be entered by the examiner)

No. of MCQ's not Attempted :

**ATTACH SECTION II INTERNAL EXAMINATION MCQ PAPER
WITH THE MAIN ANSWER BOOK**