

QP CODE: 20000799



Reg No : .....

Name : .....

**M.COM DEGREE (CSS) EXAMINATION , NOVEMBER 2020**

**Second Semester**

**CORE - CM010202 - HUMAN RESOURCE MANAGEMENT**

M.COM FINANCE AND TAXATION, M.COM FINANCE AND TAXATION (SF), M.COM  
MANAGEMENT AND INFORMATION TECHNOLOGY (SF), M.COM MARKETING AND  
INTERNATIONAL BUSINESS (SF)

2019 Admission Onwards

9F3DF117

Time: 3 Hours

Weightage: 30

**Part A (Short Answer Questions)**

Answer any **eight** questions.

Weight **1** each.

1. What are the features of human resource policies?
2. What is meant by Job design?
3. What is structured and unstructured interview?
4. Write a short note on HRD.
5. What do you mean by induction training?
6. What is 360 - degree Performance Appraisal?
7. What is Promotion?
8. What is Lay off?
9. Define HR Outsourcing.
10. What are HR reports?

(8×1=8 weightage)


**Part B (Short Essay/Problems)**

Answer any **six** questions.

Weight **2** each.

11. Explain the characteristics of human resource management.
12. Explain the nature and principles of HRD.
13. Define mentoring and explain its need and importance.
14. Explain the attitudinal training methods adopted by an organisation.



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15. Explain the challenges faced by trainers in giving training programmes.
  16. Explain the steps involved under Job Grading Method.
  17. What are the benefits of Human Resource Accounting?
  18. State the importance of HR audit.

(6×2=12 weightage)

**Part C (Essay Type Questions)**

Answer any **two** questions.

Weight 5 each.

19. Describe the process of Human resource planning in detail.
20. Write a brief note on HRD strategies. Examine the importance of new HRD strategies.
21. Explain the widely used training methods and techniques in an organisation.
22. Explain the procedure for Grievance Handling.

(2×5=10 weightage)