

QP CODE: 1616



Reg No :

Name :

M.Com DEGREE (CSS) PRIVATE EXAMINATION, NOVEMBER 2022

First Semester

COMMERCE

CORE - CM010102 - ORGANISATIONAL BEHAVIOUR

2019 ADMISSION ONWARDS

6B6034AB

Time: 3 Hours

Weightage: 30

Instructions (Applicable for 2020 & 2021 Admissions only) : This question paper contains two sections. Answer section I questions in the answer book provided. Section II Internal examination questions must be answered in the question paper itself. Follow the detailed instructions given under section II.

SECTION I

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. Describe individual behaviour.
2. Write a note on Perceptual Errors.
3. What are the main characteristics of Values?
4. Explain the term group norms.
5. List the types of teams.
6. Define leadership styles.
7. What is organisational change?
8. What is meant by process of change?
9. Write the basic assumptions of organisational development.
10. What is goal conflict?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. Summarise the critical O. B. issues faced by managers today.





12. Distinguish between 'Rational Economic Man Model' and 'Social Man Model'
13. Explain the constructs that make up personality.
14. What are the managerial applications of the Expectancy and goal setting theory of motivation?
15. Discuss the problems caused by status system.
16. Explain the four I's of transformational leadership
17. Explain organisational level of strategies.
18. Describe the important determinants of organizational culture.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. Critically evaluate the models of O.B.
20. Critically discuss on the assumptions of Abraham H. Maslow's, Douglas McGregor's and Herzberg's Theories of Motivation?
21. Describe Johari window and its applications.
22. List out the consequences of stress.

(2×5=10 weightage)

