

SECTION II**[TO BE ATTACHED TO THE MAIN ANSWER-BOOK]****M.Com DEGREE (CSS) PRIVATE EXAMINATION, NOVEMBER 2023**

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DO NOT WRITE YOUR REGISTER NUMBER OR NAME ANYWHERE IN**SECTION II OF THE QUESTION PAPER****CM010102 MCQ - ORGANISATIONAL BEHAVIOUR**

Answer **all** questions.

All questions carry equal weight

Put a tick mark [✓] against the correct answer

1. Communication begins with _____
(a) encoding (b) idea origination
(c) decoding (d) None of these
2. _____ is recognised as father of "Human relations"
(a) William Gilbreth (b) F. W. Taylor
(c) Elton Mayo (d) None of these
3. Hawthorne studies is related to which stage of the organisational behaviour evolution?
(a) Industrial revolution (b) Organisational behaviour
(c) Human relations movement (d) None of these
4. Which of the following is not correct for the organisational behaviour?
(a) Organisational behaviour is an integral part of management (b) Organisational behaviour is a disciplinary approach
(c) Organisational behaviour helps in analysis of behaviour (d) None of these
5. Which of the following is not a contributing discipline of OB ?
(a) Psychology (b) physiology
(c) sociology (d) None of these
6. High rate of ----- increase cost and tend to place less experienced employee in job
(a) Training (b) Absenteeism

(c) Employee Turnover (d) None of these

7. In attribution theory, what is distinctiveness?

(a) whether an individual displays consistent behaviour in different situations

(b) whether an individual displays different behaviour in different situations

(c) whether an individual displays consistent behaviour in similar situations

(d) None of these

8. According to _____ employees love work as play or rest

(a) X theory (b) Y theory

(c) Z theory (d) None of these

9. _____ leader is self-confident and can attract followers by his great influence

(a) Charismatic (b) Autocratic

(c) Laissez-faire (d) None of these

10. The subject of organizational culture has been most influenced by which behavioural science discipline?

(a) Anthropology (b) Psychology

(c) social psychology (d) None of these

11. _____ is an attitude reflects the extent to which an individual is gratified or fulfilled by his work

(a) Motivation (b) Job satisfaction

(c) Contribution (d) None of these

12. When a bank robber points a gun at a bank employee, his base of power is:

(a) Coercive (b) Punitive

(c) Positional (d) None of these

13. According to management guru Tom Peters, almost all quality improvement comes from of design, manufacturing, layout, processes, and procedures.

(a) Stratification (b) Integration

(c) simplification (d) None of these

14. Your boss never gives you the benefit of the doubt. When you were late back from lunch, he assumed that you had simply taken too much time. He never considered that the elevators were out and you had to walk up 10 flights of stairs. Your boss is guilty of _____.

(a) Self-serving bias (b) Selective perception

(c) Fundamental attribution error (d) None of these

15. While managing political behaviours in organization, the manager requires discouraging

- (a) Dialogue (b) Relationships
- (c) Self interest (d) None of these
16. Which of the following is / are included as structure of human mind ?
- (a) Id (b) Super ego
- (c) All the above (d) None of these
17. Most valuable asset in an organization is
- (a) technology (b) Cash and bank balances
- (c) Human being (d) None of these
18. ERG theory of motivation was proposed by
- (a) Mc Gregor (b) F. Herzberg
- (c) Alderfer (d) None of these
19. What sort of goals does Management By Objectives (MBO) emphasize?
- (a) Tangible, verifiable and measurable (b) Achievable, controllable and profitable
- (c) Challenging, emotional and constructive (d) None of these
20. under sensitivity training, the preferable T- group members is
- (a) 25 to 50 (b) 10 to 20
- (c) 5 to 10 (d) None of these

No. of MCQ's Attempted :

Weight Score :

(To be entered by the examiner)

No. of MCQ's not Attempted :

**ATTACH SECTION II INTERNAL EXAMINATION MCQ PAPER
WITH THE MAIN ANSWER BOOK**