

QP CODE: F 4788



Reg No :

Name :

M.Com DEGREE (CSS) PRIVATE EXAMINATION, NOVEMBER 2023

First Semester

Faculty of Commerce

COMMERCE

CORE - CM010102 - ORGANISATIONAL BEHAVIOUR

2019 ADMISSION ONWARDS

815809FF

Time: 3 Hours

Weightage: 30

Instructions: (Applicable for 2020 Admission Onwards) This question paper contains two sections. Answer section I questions in the answer book provided. Section II Internal examination questions must be answered in the question paper itself. Follow the detailed instructions given under section II.

SECTION I

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. "O.B. helps managers in influencing human behaviour". Critically examine the statement.
2. Write a note on 'Organisation Man'
3. What do you mean by perception? Explain its nature ?
4. Mention any four Maintenance Factors of Herzberg's Two Factor Theory.
5. Explain the uses of Johari Window
6. List the types of teams.
7. Explain trait theory leadership
8. What is meant by process of change?
9. Define process consultation.
10. What is general adaptation stress?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Summarise the critical O. B. issues faced by managers today.





12. Explain the constructs that make up personality.
13. Explain the types of reinforcement which managers can employ to make employees learn new behaviours.
14. "Motivation of each individual is very personal and general theories of motivation cannot apply to each individual". Critically evaluate the statement.
15. Explain the disadvantages of group decision making.
16. Describe the different tactics used to gain power.
17. Explain the need and importance of organizational culture.
18. Evaluate the role of functional conflict in an organisation

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Discuss and compare the models of O.B.
20. Explain group norms and its types. How do the norms develop?
21. Describe leadership and the qualities of a successful leader.
22. List out the different methods adopted for stress management for reducing the level of stress.

(2×5=10 weightage)

